



**NORTH AMERICAN**  
*Credit Services, Inc.*



**Medical Services**  
OF CHATTANOOGA, INC.

FOR IMMEDIATE RELEASE

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### ACA International Hosts Local 'Quality Assurance' Seminar

*(Chattanooga, Tennessee)*— 32 employees representing North American Credit (NACS) and Medical Services of Chattanooga recently earned 'Quality Assurance' continuing education certifications upon completing a comprehensive, hands-on training. The seminar presented by ACA International was held at the newly opened Residence Inn and Conference Center near Hamilton Place.

Participants learned techniques and tools to help evaluate potential challenges and resolve them effectively to achieve greater client satisfaction and vital role of professional quality assurance. ACA International is the world's largest trade association for the credit and collection industry.

"This level of professional development, reinforces to our employees that we exist to serve our clients fully each day and to provide the best possible level of quality and service," states Dallas S. Bunton, Sr. CEO and Chairman of Medical Services of Chattanooga and NACS, an ACA International certified collection agency.

To learn more about North American Credit Services visit [www.nacsc.com](http://www.nacsc.com) and Medical Services of Chattanooga at [www.medicalservicesmso.com](http://www.medicalservicesmso.com).

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### **About ACA International**

[ACA International](#), the Association of Credit and Collection Professionals, is the comprehensive, knowledge-based resource for success in the credit and collection industry. Founded in 1939, ACA brings together more than 5,500 members worldwide, including third-party collection agencies, asset buyers, attorneys, creditors and vendor affiliates. The association establishes ethical standards, produces a wide variety of products, services and publications, and articulates the value of the credit and collection industry to businesses, policymakers and consumers.

### **About Our Companies**

**North American Credit Services, Inc.** primarily specializes in the professional collection of healthcare receivables. As leaders in the collection industry, we focus on maintaining professional standards and utilizing advanced technology. NACS, formed in 1981, is a licensed collection agency using only licensed, ACA certified collection managers in the management of day-to-day operations. The senior management of NACS has over a century of combined experience in the healthcare/collection industry.

**Medical Services of Chattanooga** began operation in 1985 as an affiliation with North American Credit Services, Inc. What started as a self-pay, insurance billing and follow-up company has expanded into a full medical receivables management service. During the 1990s, as healthcare came under fire to centralize and cut costs, Medical Services expanded to include full billing services. Today, Medical Services has expanded its services into several division's to best serve clients needs which include: *Medical Services Adventist Health System / Centralized Billing Office*, *Medical Services Billing Technologies*, *Medical Services Consumer Financing*, *Medical Services Early Out*, and *Medical Services 24-On Physicians*. All of which offer many levels of accounts receivable billing and collection support for hospitals and physician groups.



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Courtesy Photo:



Dallas S. Bunton, Sr. CEO and Chairman of NACS and Medical Services of Chattanooga, reinforces the value of providing the absolute best possible level of quality and service for clients onto participants at a recent ACA International 'Quality Assurance' workshop held in Chattanooga, TN.